THE
CLEAN WATER
MACHINE
Set Up Instructions

Quick Start
Insert filter before using
Flush one cycle before drinking

Get Help
866-662-6885
support@aquasana.com
Live Healthy

Congratulations! You are about to enjoy, healthy water filtered by your Clean Water Machine.

Start drinking healthier water, better tasting beverages (coffee, tea, smoothies) and better tasting foods (vegetables, rice, pasta, soups). Even your pets and plants can now benefit with chemical-free water.

Please read and follow the instructions on setup and care of the product. If you need help, please call us at 866-662-6885 or email support@aquasana.com.

Enjoy!

Sincerely,
The Aquasana Team

Quick Start Guide

1. Prime the Pump
   - Place firmly on dock.
   - Plug it in.
   - Hold down button until entire contents have run through.
   - It may take 2-4 Minutes for water to begin flowing.

2. Install filter
   - Fill dispenser with tap water.
   - Insert the filter.
   - Place firmly on dock.

3. Flush the filter
   - Fill the inner chamber with tap water.
   - Place firmly on dock.
   - Hold down button to filter and dispense water instantly.
   - Wait at least 15 seconds after blue light turns off before you remove.
   - Place in fridge for chilled water.

Filter
- Slide lid right to lift off.
- Replace lid by sliding left.
- Release button early to avoid spills.

Dispenser
- Fill dispenser with tap water.
- Place firmly on dock.
- Wait at least 15 seconds after blue light turns off before you remove.
- Place in fridge for chilled water.

Pitcher
- Fill the inner chamber with tap water.
- Place firmly on dock.
- The system will automatically filter entire pitcher.
Use and Care Guide

• To clean the filter unit, wipe exterior with a damp cloth.
• The pitcher and dispenser lids are NOT dishwasher safe and should be hand washed only.
• The clear pitcher and dispenser bodies are dishwasher safe. DO NOT use the heat cycle of the dishwasher to dry.

Precautions

• Do not operate without filter cartridge installed.
• Use only with cold water.
• Children should not operate without supervision.
• Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
• Systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.

Operating Specs:

• Temp range: 40-90°F (4.44-32.2°C).
• Rated flow rate: 0.5 gpm (1.8 lpm).
• Capacity of filter: 320 gallons (1,211 l).
• Pressure: 20-70 psi (137-482 kPa).
• Voltage: 100-240.

Optional components shown:
Some bundles may not contain the Dispenser, Pitcher or Carafe.
Install the Filter

- Remove plastic from filter cartridge and place into dock with male end up.
- Replace the top cover by pressing it firmly down and rotate left until fully locked in.
- With filtration dock facing forward, use grips on the left side of the top cover to slide to the right until it lifts up and off.
- Once filter is installed, plug filtration dock into an electrical outlet.

Flush the System for one Cycle with dispenser or pitcher

**Dispenser**
- Place lid on dispenser.
- Fill dispenser with cold water through drop-shape.
- Place dispenser on the filtration dock until fully locked in.
- Hold dispenser button down until all water has filtered through.
- Discard water. Flushing is complete.

**Pitcher**
- Place lid on pitcher.
- Fill center reservoir with cold water through drop-shaped opening.
- Place pitcher on filtration dock until locked in. It will automatically filter and run until center reservoir is empty.
- Wait for blue light to turn off.
- Remove pitcher and discard water. Flushing is complete.

Please note:
- Water may leak from circular valve when placing dispenser onto dock.
- It may take 2-4 MINUTES or more for water to begin flowing on 1st run.
- To dispense filtered water, push button on reservoir lid. There will be a 5-10 second delay for water to filter through.
- Please wait for system to finish filtering before removing the dispenser from the dock.
- Once dispenser is removed there may be residual water left on the dock; this is normal.
- The system will run until the center reservoir is completely empty. Do not refill center reservoir if water remains in outer reservoir.
- Please wait for blue light to turn off before removing pitcher from dock.

Watch A Setup Video Online
aquasana.com/cwmsetup
THE INDICATOR LIGHT

**IMPORTANT**
Press reset button with a paper clip, pencil or similar item when you replace the smart filter (see replacement cartridge instructions).

Troubleshooting Guide

**What should I do if my system won’t run?**
• Make sure system is plugged into a power source.
• Ensure dispenser or pitcher is fully attached to filtration dock — remove and replace.
• Make sure dispenser or pitcher contains water. System will not run without water.
• Dry any excess water that may be on the base of the dock.
• Be sure lid is attached to the dispenser or pitcher. System will not run without lid.
• Dispenser will only filter and serve water when button is held down.

**What if water is leaking from bottom of dispenser when on the base?**
• Ensure the dispenser or pitcher is fully attached to filtration dock — remove it and replace on dock.

**What should I do if my system is leaking under the top cover?**
• Remove top cover from filtration dock. (Refer to “Install the Filter” section on how to remove the cover.)
• Ensure black rubber O-ring is in place on the bottom connection point of the lid.
• Ensure cartridge is installed correctly.

**My water is cloudy.**
• Cloudy water is just microscopic air bubbles, and should dissipate within a few minutes of filling outer reservoir.
• If cartridge was flushed and you continue to see cloudiness, this is normal for the first few days of use on new cartridge installations.

**The circular valve at the base of the dock leaks.**
• Ensure that dispenser or pitcher is inserted squarely on top of circular valve to avoid depressing the valve plunger that releases water.
• Small amounts of water on the base will not disrupt the filter system.

**Why is my system running on and off?**
• The pump in the system will shut down at 60 to 75 psi. This will more than likely happen when the filter in the system is clogged. Depending on your water quality, the filter in your system might need to be changed more frequently.

**THE INDICATOR LIGHT**

- **SOLID BLUE** Filter is Healthy
- **BLINKING RED** Filter @ 80% Capacity: ORDER NOW
- **SOLID RED** Filter @ 100% Capacity: REPLACE

**Still experiencing an issue with your system?**
Please call Aquasana at 866-662-6885
Select option #2
We offer complimentary shipping on unit exchanges.
Your satisfaction is our #1 goal.

**Save time and money with Water for Life™**
The most convenient and economical way to get replacement filters for your system is to sign up for the Water for Life auto-ship program.
Replacement filters come with:
• FREE shipping
• A 15% discount
• A System warranty (as long as you’re enrolled)

Water for Life is FREE and you can unsubscribe at any time.
Replacement filters available at Aquasana.com

**THE TALK TO A WATER EXPERT**

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Replacement filters available at Aquasana.com
What is covered
This Warranty covers defects in materials or workmanship in manufacturing of your AQ-CLEAN Whole House Water Filter, except as provided below.

For how long
This warranty runs for 365 days from the date of purchase by a consumer “Warranty Period.”

What is not covered
This warranty does not cover filter cartridges and any products that were not installed in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover incidental or consequential damages caused by a failure of the product. Finally, this warranty is voided if the product or consequential damages caused by a failure of the product. Finally, this warranty is voided if the product has been tampered with, or if it has been altered in any manner or reinstalled in a connection other than that described in the performance data sheet or instruction manual.

What is not covered
- Any products that were not installed in compliance with the instructions.
- Replacement parts. This includes, but is not limited to: replacement filters, faucets, and diverter valves.
- This warranty does not cover filter cartridges and any products that were not installed in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover incidental or consequential damages caused by a failure of the product. Finally, this warranty is voided if the product has been tampered with, or if it has been altered in any manner or reinstalled in a connection other than that described in the performance data sheet or instruction manual.

Warranty registration
Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for the claim to be covered.

How state law applies
This warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How to get service
To receive service under this Warranty, you must contact Aquasana, Inc. at 1-866-662-6885 or through the Internet at www.aquasana.com to describe the problem to a customer service representative who will verify that the product is under warranty and arrange for delivery of a replacement part.

Performance Data Sheet for the Aquasana Clean Water Machine

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<th>Substances</th>
<th>Unfiltered</th>
<th>Filtered</th>
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<tbody>
<tr>
<td>Turbidity</td>
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<tr>
<td>Lead Reduction pH 6.5</td>
<td>&lt;10 ug/L</td>
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<td>Asbestos Reduction</td>
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<td>&gt;99%</td>
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<td>Mercury Reduction pH 6.5</td>
<td>&lt;2 ug/L</td>
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<td>MTBE Reduction</td>
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<tr>
<td>Chloroform (THM)</td>
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<tr>
<td>Chloroform (VOCs)</td>
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<tr>
<td>Nonyl phenol</td>
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</tr>
<tr>
<td>TCEP</td>
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<tr>
<td>Asbestos</td>
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<td>Chloramines</td>
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<tr>
<td>Disinfectants</td>
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<td>&gt;99%</td>
</tr>
</tbody>
</table>

CONTACT
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