Meet clean, healthy water. Your new Aquasana® whole house Rhino® system was expertly engineered to reduce chemicals, bacteria, viruses, and other contaminants commonly found in well water.

Enjoy the peace of mind that comes from knowing our award-winning water filter technology is working for you.
Parts and pieces included with your system will vary depending on your specific order. Please call Customer Service with any questions or concerns 866-662-6885.

Tools recommended for installation:

- Drill
- Wrench
- Channel locks
- PVC pipe cutter

- NSF approved PVC primer and glue
- NSF certified plumber's tape
- Copper wire & grounding clamps
  (
  if copper pipes are present
)
System Configuration

Before installing

- Lay out system in appropriate configuration. Improper sequence of equipment will affect performance, and could possibly damage your system.

- **For all installations:** Anticipate the need for additional parts and pieces including but not limited to pex tubing, clamps and mounting screws to install unit properly (available at a local home improvement stores or through your plumbing contractor). Due to the varieties of home design, not all configurations can be addressed in this guide.

- **DO NOT** install this filter where the line pressure may exceed 100 psi. The operating pressure range for this filter is between 20psi – 100psi.

- Install on cold water lines only (40° – 90°F).

- Installation of the filtration system must comply with existing state and local plumbing codes. Aquasana and its manufacturer are not liable for consequential or incidental damages due to improper installation.

- **DO NOT** install the unit on its side. It must be installed upright to maximize contact with media bed.
Read all precautions and installation instructions carefully and completely before installing.

**Precautions**

- Properly tighten all fittings to ensure a leak-free assembly.
- NSF certified plumber’s tape (thread sealing tape) is the only sealer that can be used on threaded fittings. **DO NOT** use pipe dope or PVC primer/glue on threaded fittings. Exposure to these compounds will damage nipples causing leaks.
- Pick an appropriate installation location. Dimensions of systems vary—always allow an estimated minimum of 60” clearance for height of tank, and a minimum of 45” for floor space.
- This system requires installation of a UV system. The minimum space is 20” (above and below) to be able to service the UV system.
- Unit must be installed in an area where the main water line enters your home, before connecting to the water heater. **DO NOT** install after a water heater or on the hot water line.
- It is recommended your system be installed indoors and out of direct sunlight. Prolonged exposure to light can weaken plastic components, resulting in filter housing failure. If this is not possible and the system is outdoors or in a sunny area, the unit must be protected from both direct sunlight and freezing temperatures.
- If installing on metallic plumbing, two grounding clamps and #4 copper wire are essential for safety.
- Some local codes may require the use of a licensed plumber or certified installer when disrupting a potable water line.
- In areas with high pressure, a pressure relief valve and a water hammer arrestor may be necessary.

**Cleaning**

The exterior of your filtration system can be cleaned with warm, soapy water. Rinse well with fresh, clean water.

A Pre-filter is included with your system. Sediment levels vary from one location to another. It is recommended to replace your Pre-Filter every 2 months. If the flow rate has noticeably decreased, replace your filter cartridge sooner.

**Specifications**

This filter system is designed and tested for use with genuine Aquasana parts including replacement filters and all hardware. Use of parts from other manufacturers may result in loss of contaminant reduction performance, system damage or failure. Use of parts from other manufacturers will also void your warranty. Please visit [aquasana.com](http://aquasana.com) for replacement installation and parts.

**Model:** EQ-WELL-UV

Replacement tank: EQ-WELL-R

**Additional Replacements:**

- 20” Pre-Filter: EQ-304-20
- 10” Post-Filter: EQ-PFC.35
- UV Lamp: AQ-UV-L330C
- Salt-Free Water Conditioner: EQ-AST-WH-C-R

**NOTE:** Never use chemical cleaning products on the system's exterior surface as they may damage the housing.
1. Pre-Condition Rhino Tank

**NOTE:** It’s imperative that this system is flushed properly prior to final installation. The granular carbon used in the bottom tank contains 1-2% by volume of carbon fines that must be flushed out prior to use. Surge flushing is the best method for purging these carbon fines from the media bed.

1. Once out of the box, keep the tank upright at all times as to not apply pressure to divider. Remove shipping caps from inlet and outlet ports. Using supplied adapter, connect a garden hose to the inlet port so the water will flow into the system and out of the outlet port.

2. Slowly turn faucet on and allow discolored water to flow from outlet into a suitable drainage area. The first few gallons will appear black and cloudy due to carbon fines.

   **TIP:** You may need to slightly shake the tank to help remove carbon fines.

3. After an initial 15-minute flushing, begin a period of “surge flushing” by turning water supply on for 30 seconds and then off for 30 seconds, repeating cycle for 15 minutes or until initial surge of water is completely clear and free from discoloration and cloudiness.

4. Disconnect the system from the garden hose, be sure the white washers are properly set inside the inlet and outlet ports, and position the system for installation.

2. Select Location

1. Pick an appropriate installation location. Unit must be installed in an area where the main water line enters your home, before connecting to the water heater.

2. Turn off the main water source prior to installation. Drain water from lines to relieve pressure by turning on a faucet inside your home.

**NOTE:** **DO NOT** install after the water heater or on the hot water line. Components and installation will vary.
3 UV System Preparation
This set up requires the installation of a UV system. Before continuing, stop now and read the separate, included UV manual in its entirety.

⚠️ WARNING
Never look directly at a lighted UV lamp. Ultraviolet rays can be harmful to eyes. Assembly is required before installation. Internal components are fragile.

4 Prepare Rhino Tank
Wrap your pipe nipples with NSF certified plumber's tape. Connect the nipples to the system’s inlet and outlet.

NOTE: DO NOT use pipe solvent (dope), as solvents in some types of pipe dope may cause damage to plastic fittings. Do not over-tighten to prevent damage to filter head.

5 COPPER PIPES ONLY (proceed to Step 6 for PVC Pipes)
When installing on metallic plumbing, ensure you take the following precautions. Securely install two (2) grounding clamps and a #4 copper wire (not included) across the location where the system will be installed. Tightly clamp at both ends, as shown in the illustration.

⚠️ WARNING
ELECTRICAL SHOCK HAZARD
Prior to installation on metallic plumbing, securely install two grounding clamps and a #4 copper wire per installation instructions. Failure to follow these instructions can result in death or electric shock.
**6 Install Shut-off Valve and Ensure Spacing**

1. Using a pipe cutter, cut into the main water supply line to install the shut-off valve.

2. Loosely fit shut-off valve to calculate proper spacing of components.

3. Measure distance for Pre-Filter, Rhino tank, Post-Filter, UV Filter, and optional add-ons (Salt-Free Conditioner) and mark pipe accordingly.

*If you're installing additional add-ons make sure to read through those separate installation manuals prior to fully installing your complete system.*

**NOTE: DO NOT** cut more pipe than necessary. You can cut more pipe later if needed. If you're also installing a Pro-Install Kit or bypass loop, do so at this time.

**7 Cut Pipes**

Cut pipe along the marked sections from step 5 and clean ends of pipe. Ensure there are no burrs, sharp edges or deep scratches.

**NOTE:** Cut tubing as straight as possible with a utility knife, or an appropriate pipe cutter for copper tubing or PVC.
8 Configure System

Fit Rhino tank and additional optional add-ons into the system at this time. Screw Pre-Filter and Post-Filter support brackets onto the wall and attach filters.

Properly connect system together accordingly (slip fittings, barbed fittings, NSF certified PVC glue, etc.). Ensure all parts are flowing through the "IN" port in the correct direction of water flow.

Follow instructions in separate UV Filter installation manual at this time to mount and install UV Filter. Use PVC pipe, elbows and reducers to connect from post filter to UV inlet.

9 Final System Check

Once installation is complete, allow proper time for glue to dry according to manufacturer instructions. Then, slowly turn water on and inspect for leaks.

After inspecting for leaks, turn on the faucet closest to the installed unit and allow water to run for 5-10 minutes for the final flushing period.
What is covered
This Warranty covers defects in materials or workmanship in manufacturing of your Aquasana Rhino Whole House Filtration System, except as provided below.

For how long
This warranty runs for 60 months from the date of purchase by a consumer ("Warranty Period").

What is not covered
This warranty does not cover filter cartridges and any systems that were not installed in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover the following:

• Incidental or consequential damages caused by a failure of the product.
• Clogging, as replacement of the Pre-Filter cartridge is the purchaser’s responsibility.
• Damage from use of non-potable water supplies.
• Labor costs to install or replace the system or filters.
• Damage caused by fire, flood or acts of God.

This warranty is voided if the product is used with parts that are not genuine Aquasana parts. This includes, but is not limited to: replacement filters, faucets, and diverter valves.

What Aquasana will do
We will replace the defective part of the covered product, or if necessary, the product and send it to you with installation instructions for a licensed plumber.

How to get service
To receive service under this Warranty, you must contact Aquasana, Inc. at 1-866-662-6885 or warranty@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and determine whether a part or the system will be replaced and whether you must send back the defective part at our cost. If so, we will send you a return shipping label. You will be required to provide a proof of purchase (unless you purchased direct from us). We will send you the replacement part or system at no cost to you.

How state law applies
This warranty gives you specific rights and you may have other rights which vary from state to state.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty Registration
Warranty registration is not required for coverage under the factory direct purchases made from www.aquasana.com. If you purchased from a retailer or dealer, please complete the online warranty registration form at www.aquasana.com/warranty. Once registered online, we will have a record of your purchase and you will not be required to produce a proof of purchase for a warranty claim.
Replace your filters on time, without worry — auto-delivered to you, for less.

It’s important to change your filters using genuine Aquasana replacements for continued water filtration and optimum system performance. This is why we offer our no contract, auto-ship filter replacement program called Water for Life®.

**Free Shipping**
Replacements shipped directly to you, right when you need them, at no extra cost.

**Discount Replacements**
Lock in a 15% discount on filters to ensure you always get the best price.

**Extended Warranty**
Our performance promise to you – free replacement parts, just in case.

**No Contract**
Replacing your filters is serious – but your commitment doesn’t have to be.

CONTACT US TO LEARN MORE

866-662-6885  waterforlife@aquasana.com
LOVE IT?
Please let us know with a review on Aquasana or your retailer’s website.

NEED HELP?
Give us a call at 866-662-6885 and tell us what’s going on.